

TO: Assistant Chief Edward Costello, Support Services
FROM: Allan Baron, Personnel and Recruiting Lieutenant
REF: 2021 Internal Affairs Statistical Summary
DATE: February 1, 2021

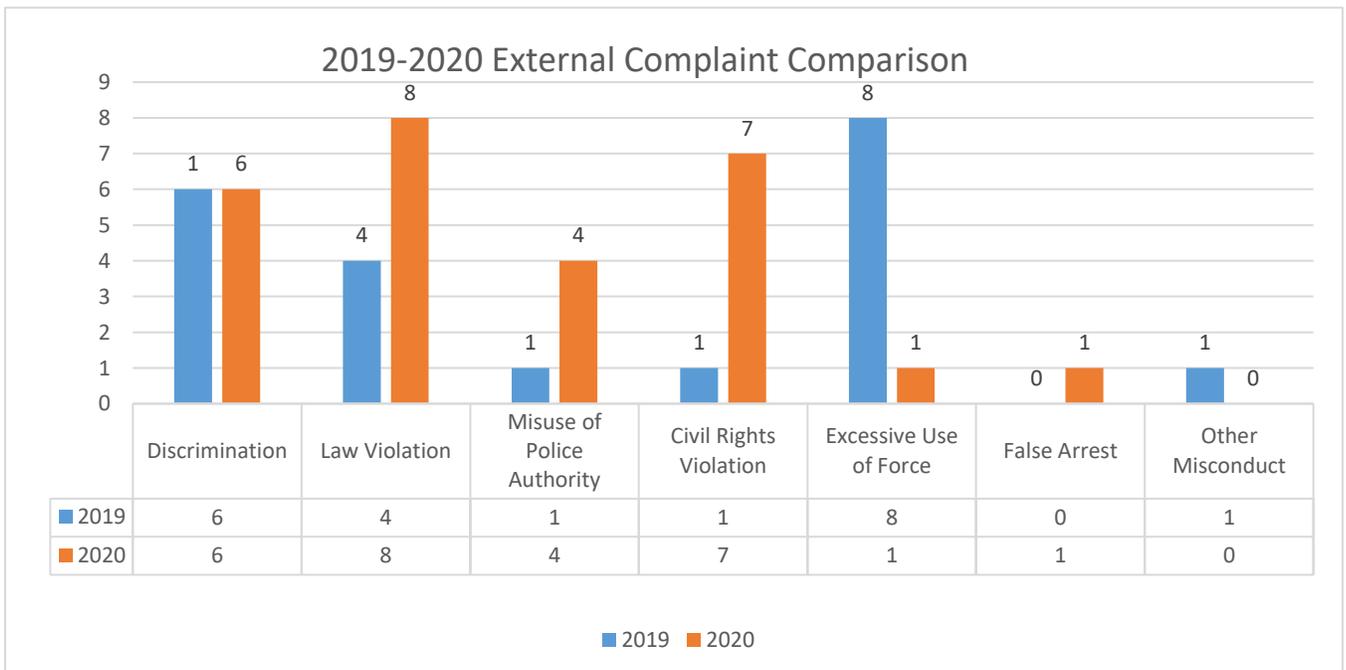
STATEMENT OF ISSUE:

Chapter 23 Section 2(a)(3) of the Texas A&M University Police Department Policy Manual requires an annual statistical summary of internal affairs investigations. The following has been created in an effort to summarize the complaints received during the 2020 calendar year and the dispositions of those complaints.

BACKGROUND / DISCUSSION:

External Complaints 2020

In 2020, there were a total of 8 external complaints with 27 different allegations, all originating from persons outside of the Department. The number of complaints increased by 33% and number of allegations decreased by 20% when compared with the 12 external complaints (34 allegations) received in 2019. The following chart allows



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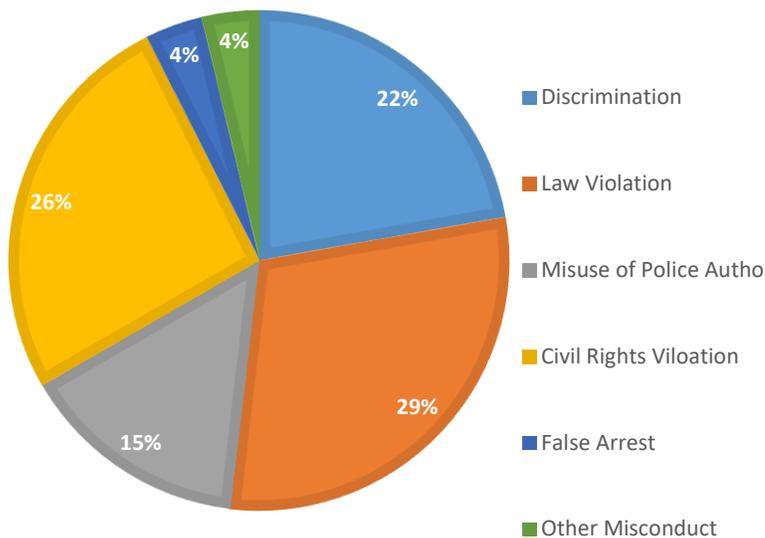
for a visual representation of the types and frequency of external complaints for the past two years.

Of the 8 external complaints received in 2020, all involve (14) were within the Patrol Division.

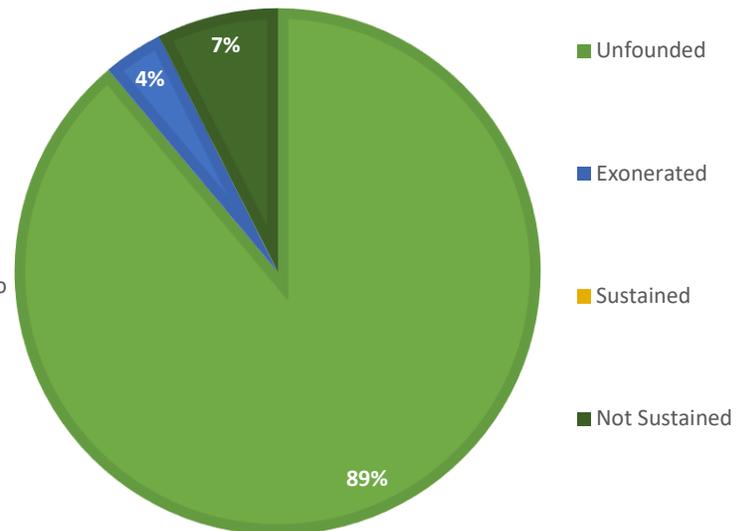
100% of the allegations investigated by IA in 2020 were determined to be exonerated, unfounded or not sustained.

2020 External Complaints (8 complaints with 27 allegations)						
Type of Misconduct	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Discrimination	6	6				0
Law Violation	8	5	1	2		
Misuse of Police Authority	4	4				
Civil Rights Violation	7	7				
Excessive Use of Force	1	1				
False Arrest	1	1				
Other Misconduct	0					
Totals	27	24	1	2	0	0

2020 EXTERNAL COMPLAINTS



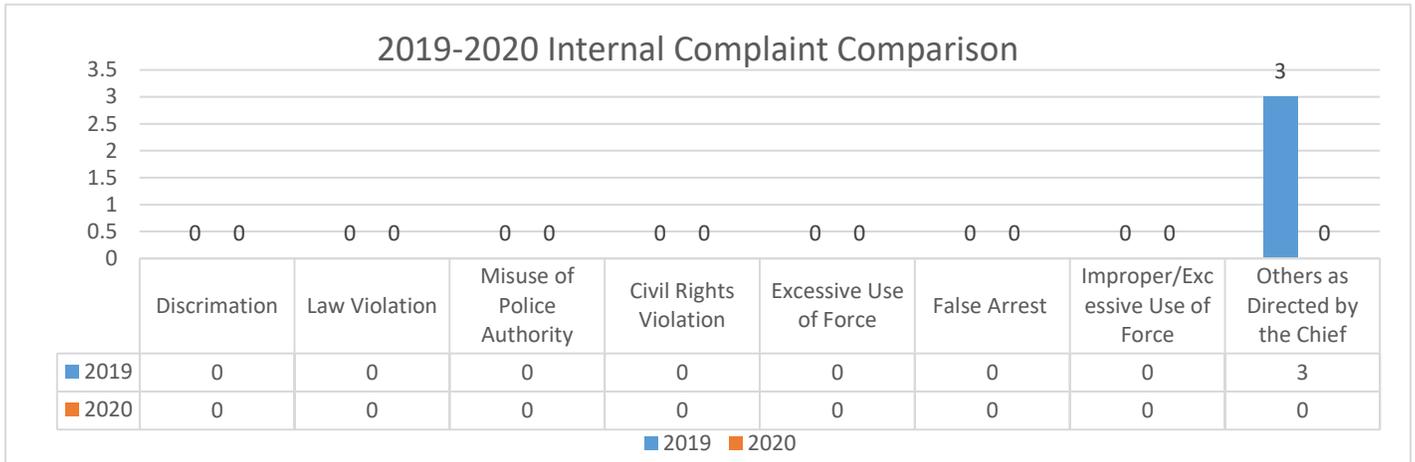
2020 EXTERNAL DISPOSITIONS



Internal Complaints 2020

In 2020, there were a total of no internal complaints. Comparing the statistics from 2019, the number of internal complaints decreased 3 and the number of allegation decreased 6 in 2020. The following chart allows for a visual representation of the types and frequency of internal complaints for the past two years.

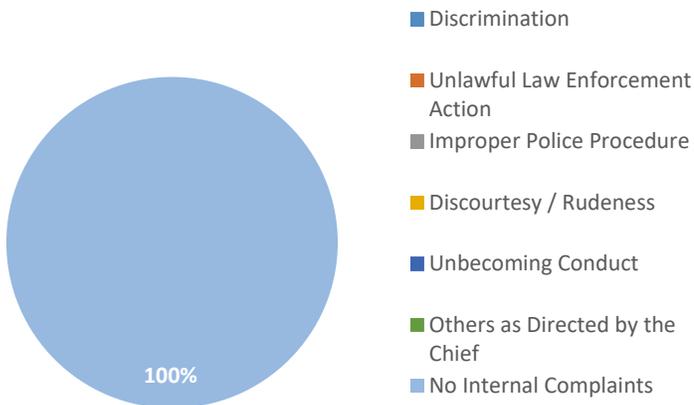
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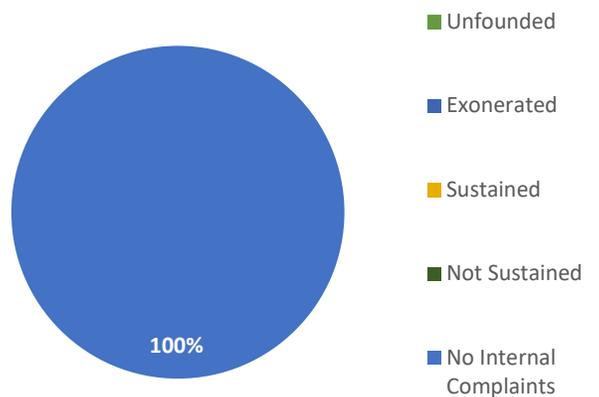
2020 Internal Complaints (0 complaints with 0 allegations)						
Type of Misconduct	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Discrimination						0
Law Violation						
Misuse of Police Authority						
Civil Rights Violation						
Excessive Use of Force						
False Arrest						
Other Misconduct						
Totals	0	0	0	0	0	0

There was a 100% decrease in the number of internal complaints / allegations.

2020 INTERNAL COMPLAINTS



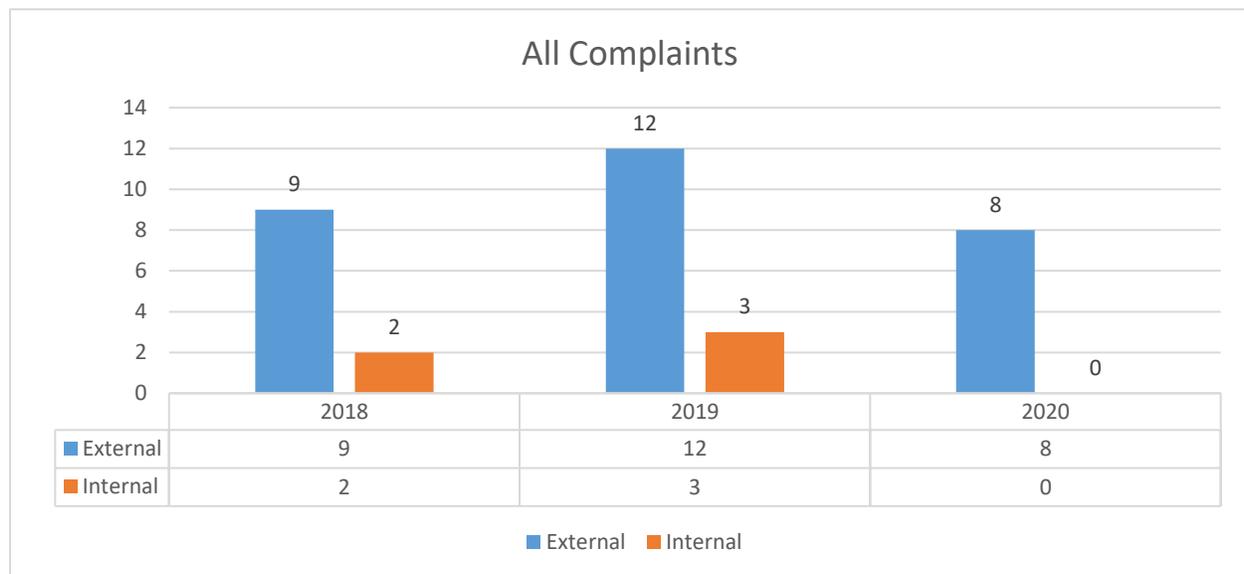
2020 INTERNAL DISPOSITIONS



University Police Department

Total Complaints

A three year comparison reveals that the least number of complaints were received in 2020. Records show that for 2020 there were 6,329 calls for service and 15,981 traffic contacts. The ratio of complaints compared to the total number of calls for service, self-initiated calls, and traffic contacts, continues to be minimal.



CONCLUSION:

In 2020, there was a decrease in both internal and external complaints. Also, there were no external complaints received in 2020.

Since the overall number of complaints and allegations over the last three years are relatively low when compared to the number of officers and calls for service / traffic contacts, it is difficult to pinpoint specific causes for the decreases in complaints and internal allegations received in 2020.

The department continues to utilize Guardian Tracking, a computerized system designed to track employee performance. The system also serves as the department's early warning indicator for potential behavioral and performance issues. Since potential problems are being closely monitored and tracked through this system, this makes officers more aware that their performance must be in line with department policies and procedures.

RECOMMENDATIONS:

I recommend that *Chapter 23 – Complaints* of the TAMU PD Policy and Procedure Manual continue to be reviewed for any possible improvements in clarity, efficiency, or effectiveness. Also, the IA Lieutenant should continue to work closely with division supervisors to ensure the handling complaints and concerns is properly processed.